

SPT Logistic, SLU is committed to providing its clients with services that meet their needs and requirements, as well as complying with legal and regulatory requirements, complying with the applicable legislation in force.

SPT Logistic, SLU works responsibly because we are aware that only a superior quality of our processes can lead us to services and solutions that meet and exceed the expectations of all our customers. And that is why from Management we want to establish the **implementation** of a **Quality System** based on the **UNE-EN-ISO 9001:2015** Standard "Quality Management Systems. Requirements", which leads us to continuous improvement to achieve this end.

The **scope** of SPT Logistic, SLU' s **Quality Management System** for the activities carried out is **storage and transport management (national/international) of industrial chemicals and the storage of food products.**

Thus, we understand that quality is, with respect to

- **Continuous improvement** - Improve the levels of internal and external effectiveness and efficiency, providing added value to all links in the logistics chain.
- **Customers** – Meet explicit and implicit needs, anticipating the resolution of deviations derived from the daily activity of Logistics and maximizing their degree of satisfaction.
- **Workers** – Develop a sense of formal responsibility, regularly evaluating and disclosing their social and professional development.
- **Suppliers** - Participate in the search for solutions from the perspective of well-being and demand an adequate level of quality to obtain a higher degree of customer satisfaction.
- **Shareholders** – Ensure the adequate profitability of the activity through the optimization of resources and maintaining a high level of trust from our Customers.
- **Institutional Responsibilities** – Comply with legal and regulatory requirements.

The search for continuous improvement, compliance with current regulations and the optimization of the Quality Management system are permanent strategic objectives of SPT Logistic, SLU, which are established annually after the review of the system, the context and the expectations of the interested parties. Without forgetting, at any time, the **mission and values of the organization.**

The Management